

# CITY OF BRISTOL VIRGINIA POLICE DEPARTMENT

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## NEWS RELEASE

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### FOR IMMEDIATE RELEASE

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## Bristol VA Police Now Have New Tips App

**BRISTOL, VA – 05/21/2025**

The Bristol Virginia Police Department launched [tip411](#) last year, an internet-based tool from **Citizen Observer, LLC** that enables the public to text message an anonymous tip to police and lets officers respond back in real-time to create an anonymous two-way conversation. Members of the public can share important public safety information anonymously with the department by sending a secure text message about crimes or suspicious activity in Bristol Virginia.

The BVPD now has an app people can install on their smartphone to send real-time tips to the department. This is just another tool that works through tip411 the same as sending an anonymous text. You can create an account to send tips through or just send them anonymously through the app. The app is available through the Google Play Store by searching “Bristol PD” or through the Apple App Store by searching “Bristol VA PD.” They are both totally free to download and use. As with the tip411 text, the app was developed by **Citizen Observer, LLC** for the BVPD. Look for the department’s emblem on the app.

If you do not want to use the app, anyone with a cell phone may send an anonymous tip to Bristol Virginia Police Department by texting **Bristolvapd** and their message/tip to **847411** (tip411). Anonymous web tips can also be submitted right from our website at <https://www.bristolva.org/155/Police-Department>

Chief of Police D. Byron Ashbrook, II states “this will become a very valuable tool that will better facilitate the passing of information to our department allowing us to solve crimes and make

arrests much quicker. We encourage the public to take advantage of this and still be able to remain completely anonymous.”

The tip411 system is 100% anonymous, as the technology removes all identifying information before any entity receives it and there is no way to identify the sender.

“This system has been successful in communities across the U.S.,” said Terry Halsch, President of tip411. “Departments have been helped tremendously by members of the public who have sent anonymous text messages to police with important information that often leads to arrests.”

Those with questions are asked to call the Bristol Virginia Police Department at 276-645-7400.


See screenshots of app store pages attached.

###

**About tip411:**

*tip411 is a web-based toolset for law enforcement that features anonymous text tips, group alerting and secure social media publishing tools. tip411 helps agencies engage community members of all ages by enabling anyone with a cell phone to text anonymous tips that can be responded to in real time by authorized personnel inside an agency or organization. Learn more at [www.tip411.com](http://www.tip411.com) or by following [@tip411CO](https://twitter.com/tip411CO) on Twitter.*

## Google Play Store


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# Bristol PD

Citizen Observer, LLC

1+ Downloads | Everyone

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Receive crime alerts and other community information.

Submit an anonymous tip to your agency.

View agency social media and online content.

### About this app →






The Bristol PD app provides citizens the ability to submit anonymous tips to the Bristol, VA Police Department. The app also displays organization web and social media content.


Updated on Apr 25, 2025

Tools

App support ▾

More by Citizen Observer, LLC →


-  tip411 Admin App  
Citizen Observer, LLC  
2.5 ★
-  FWC Wildlife Alert  
Citizen Observer, LLC
-  Akron PD  
Citizen Observer, LLC
-  NDOW Tip  
Citizen Observer, LLC
-  Canton PD



**Bristol VA PD**

iPhone App by [The City of Bristol, Virginia](#)

Utilities

 United States App Store

★★★★★

Version 1.0.0  
First released 24 days ago (4/27/2025)

[Details](#) [Reviews](#)

**Free**

**App Store**

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## Description

The Bristol PD app provides citizens the ability to submit anonymous tips to the Bristol, VA Police Department. The app also displays organization web and social media content.